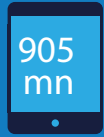


STATE OF FIELD SERVICE MOBILITY

MOBILIZING FIELD SERVICE IS THE NEXT BIG MOBILITY TREND

With tablets tripling to



in use for work and home globally by

2017

the anytime, anywhere work trend is just getting started

Source: Forrester



By
2018



of mobile workers will use a tablet or a hybrid device that has tablet-like characteristics

Source: Gartner

KEY DRIVERS FOR FIELD SERVICE MOBILITY

80% of service organizations say Mobile Field Service is required to improve staff efficiency and speed.

80% Customer demand for improved service(speed/efficiency)

44% Competitive pressures

41% Increasing volume of service requests - growing service market

33% Need to operate with reduced service workforce

The results of Aberdeen Group research in 2013. They surveyed 144 manufacturing companies and service organizations in order to highlight the best practices in regard to mobile field service initiatives and its impact on productivity.

BEST PRACTICES TO IMPLEMENT FIELD SERVICE MOBILITY

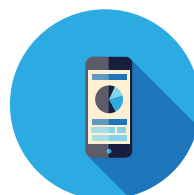
Based on our experience deploying mobile field service solutions, we would recommend you to provide solutions:



ON MULTIPLE DEVICE PLATFORMS



SUPPORT MOBILE APP FOR BOTH IT MANAGER AND FIELD SERVICE EXECUTIVES

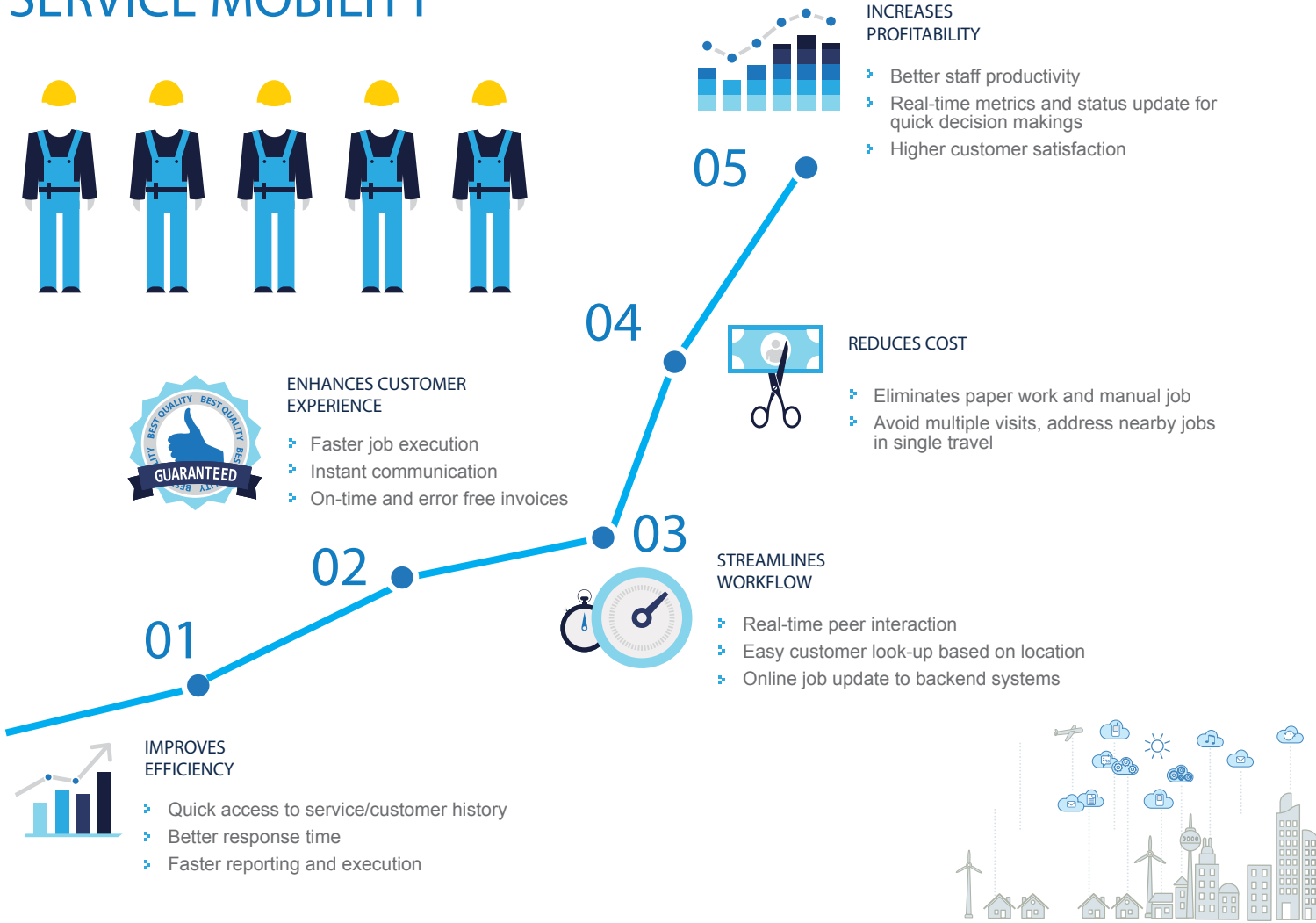


ENABLE DEVICE-SPECIFIC FEATURES



INCLUDE KEY FEATURES FIRST AND THEN ADD NEW FEATURES IN ITERATIONS

TOP FIVE BENEFITS OF FIELD SERVICE MOBILITY



RECOMMENDED PRODUCTIVITY ENHANCEMENT MOBILE APP FEATURES



REAL-TIME TASK MANAGEMENT



TIME & RESOURCE MONITORING



GPS TRACKING



BARCODE SCANNING



INSTANT COMMUNICATION



ONLINE CUSTOMER INVOICING



SIGNATURE CAPTURE & SIGN-OFF



OFFLINE DATA ACCESS

RapidValue is a leading provider of end-to-end mobility solutions to enterprises worldwide. Armed with a large team of experts in mobility consulting and application development, along with experience delivering global mobility projects, we offer a range of mobility services across industry verticals. RapidValue delivers its services to the world's top brands and Fortune 1000 companies, and has offices in the United States and India. www.rapidvaluesolutions.com | contactus@rapidvaluesolutions.com | +1-877-643-1850