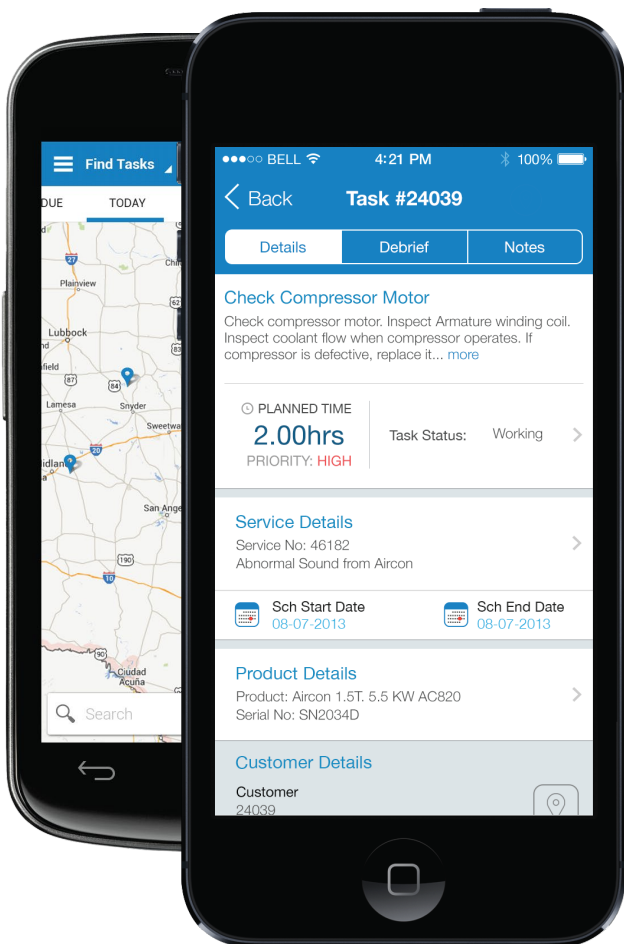


Stay Connected with Customers & Co-Workers - Anywhere, Anytime, Any device!

RapidValue’s Mobile Field Service Suite is an ENTERPRISE SCALE solution built on multiple device platforms (iOS, Android) and can be integrated with various enterprise back-end systems such as Oracle, SAP and legacy systems. This comprehensive mobile workforce solution from RapidValue can provide you with daily field service tasks list, schedule customer appointments, view customer/ product & service details, real-time reporting of charges, optimize customer visits based on location while on the move. Above all, it eases the redundancy of manual job.

Life without Mobile Field Service tool...

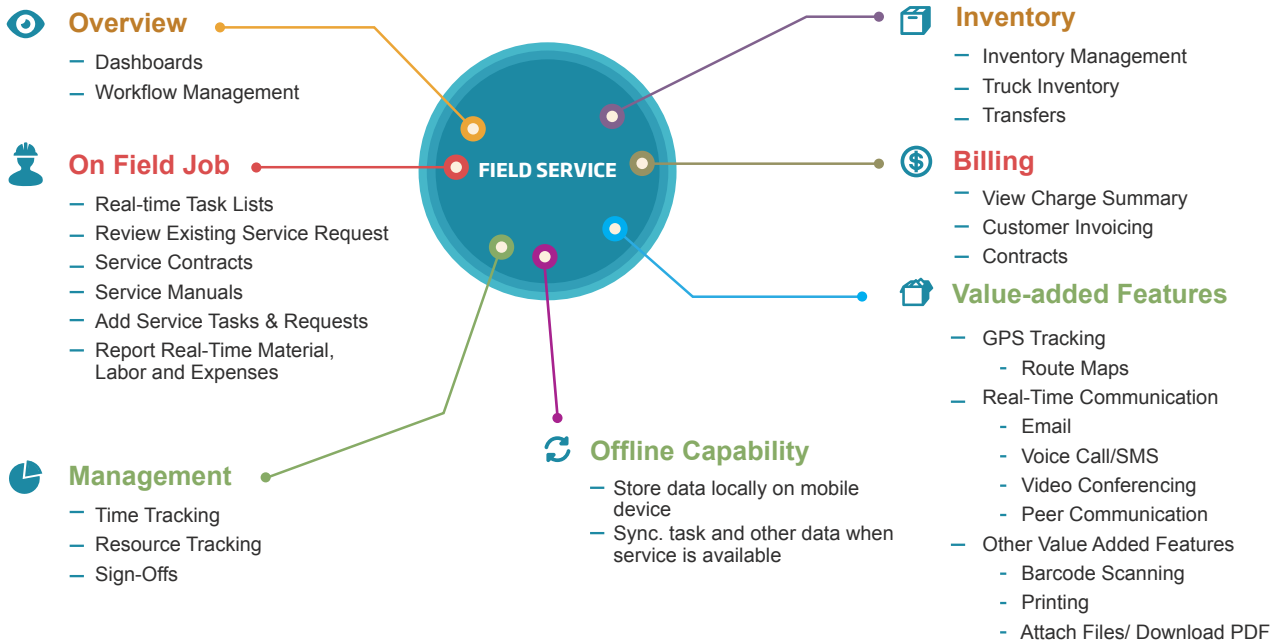
- 1 Ever lost a customer due to a missed service schedule?
- 2 Are you able to view real-time service and task updates?
- 3 How easy was it to report labor and material from the field?
- 4 Did you get online responses when you got stuck at the field?
- 5 How much could you delight the customer with on field charge summary?



WHAT INDUSTRY EXPERTS SAY...

- **63%** of leading service organizations said that investment in mobile tools was a key strategy for improving field service performance - *Aberdeen Group*
- In 2016, more than 1.6 bn smart devices will be purchased globally. 2/3rd of the mobile workforce will own a smartphone, and **40%** of the workforce will be mobile - *Gartner*
- **20%** of sales organizations will use tablets as the primary mobile platform for their field sales force. As a result, by 2018, **70 %** of mobile workers will use a tablet or a hybrid device that has tablet-like characteristics - *Gartner*
- With tablets tripling to 905 mn in use for work and home globally by 2017, the anytime, anywhere work trend is just getting started – *Forrester*

Our Mobile Field Service Offerings



With our end-to-end mobility solution you can extend the Field Service ERP to the field through Mobile devices. Our Mobile Field Service Suite will enable device-specific features such as signature capture, GPS tracking, Video conference, Image capture and many more.

Top Five Benefits

<p>1 Improves Productivity With real-time work management and ability to access accurate data in a timely manner provides flexibility, convenience to your staff resulting in performing the tasks better.</p>	<p>3 Enhances Customer Experience Faster interaction with customers and better resolution of issues leads to improved customer satisfaction.</p>	<p>5 Higher ROI With control on your field service staff, enabling best in-class performance and providing loyalty to customers drives customer retention and profitability for the service organization.</p>
<p>2 Streamlines Workflow Maximum optimization of resources can be achieved with higher efficiency and eliminating unnecessary visits to the field.</p>	<p>4 Reduces Cost Route optimization, proper resource allocation and efficient app utilization reduces drive times, lowers fuel costs and eliminates paperwork, resulting in cost savings.</p>	

Some of the Industries Adopting Field Service Mobile Applications

Manufacturing	Logistics	Consumer & Retail
Utilities	Construction	Medical Equipments
Automobile	Oil & Gas	Telecommunications

RapidValue is a leading provider of end-to-end mobility solutions to enterprises worldwide. Armed with a large team of experts in mobility consulting and application development, along with experience delivering global mobility projects, we offer a range of mobility services across industry verticals. RapidValue delivers its services to the world's top brands and Fortune 1000 companies, and has offices in the United States and India.

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